

The best services!

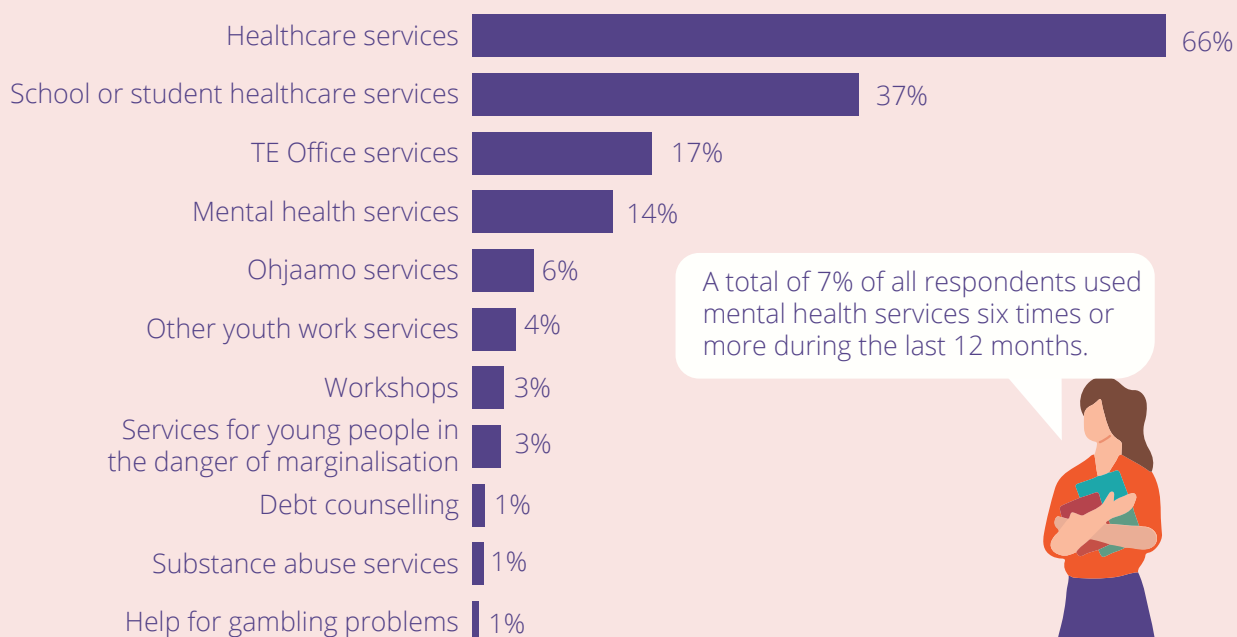
The Youth Barometer 2020 studied young people's experiences in and opinions of different services.

In addition to an annually changing theme, the Youth Barometer includes questions that are repeated from year to year, which makes it possible to follow changes and discover trends over time.

The study material was collected at the beginning of 2020 before the coronavirus outbreak and restrictions.

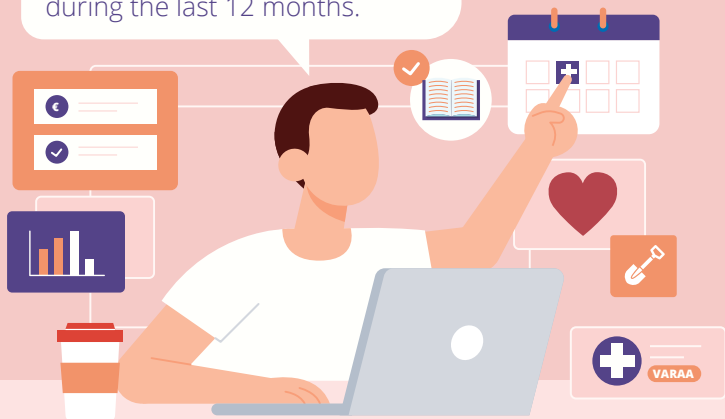
Services used by young people

Proportion of young people who stated that they have used the service in question during the last 12 months



A total of 7% of all respondents used mental health services six times or more during the last 12 months.

Every other young person used healthcare services at least twice during the last 12 months.

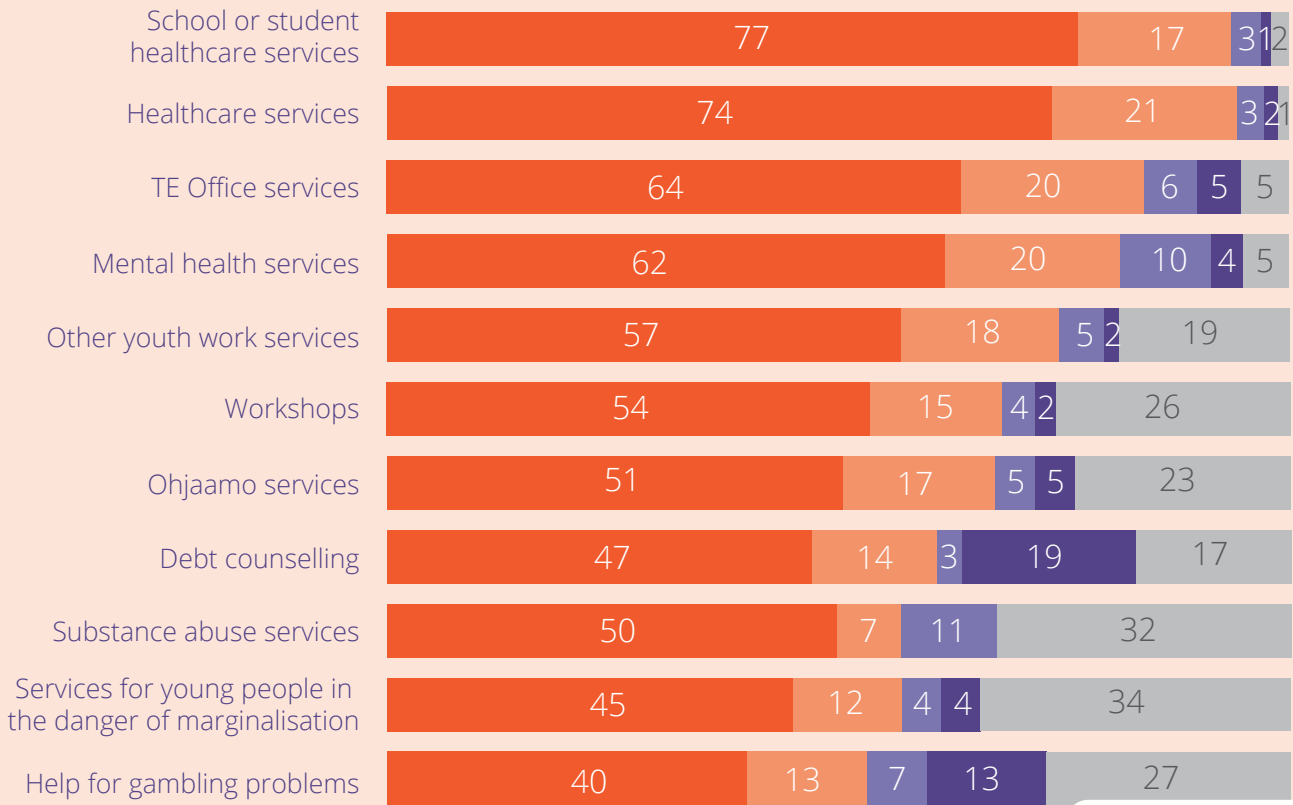
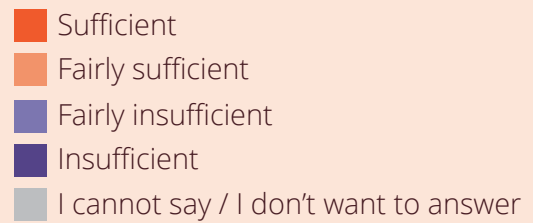


For the study, a total of 1,938 people between the ages of 15 and 29 were interviewed by telephone.

#nuorisobarometri

Sufficiency of services

“Do you feel that these services have been sufficient?”



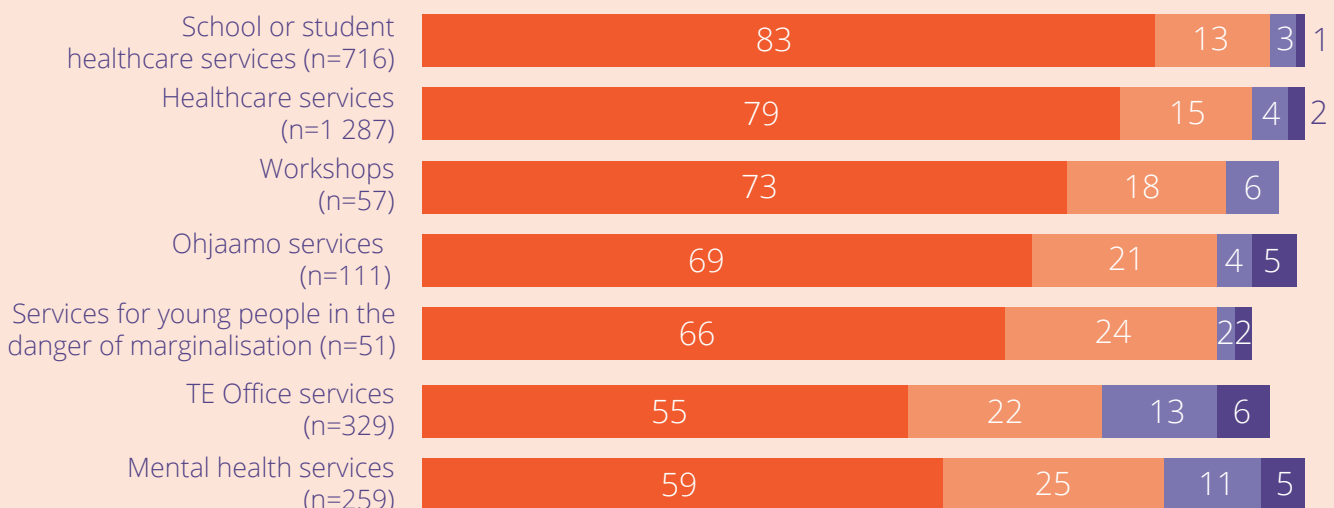
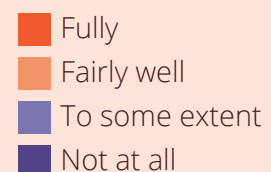
Sufficiency was considered to be the highest regarding debt counselling and help provided for gambling problems.



Satisfaction was the highest regarding the availability of healthcare services.

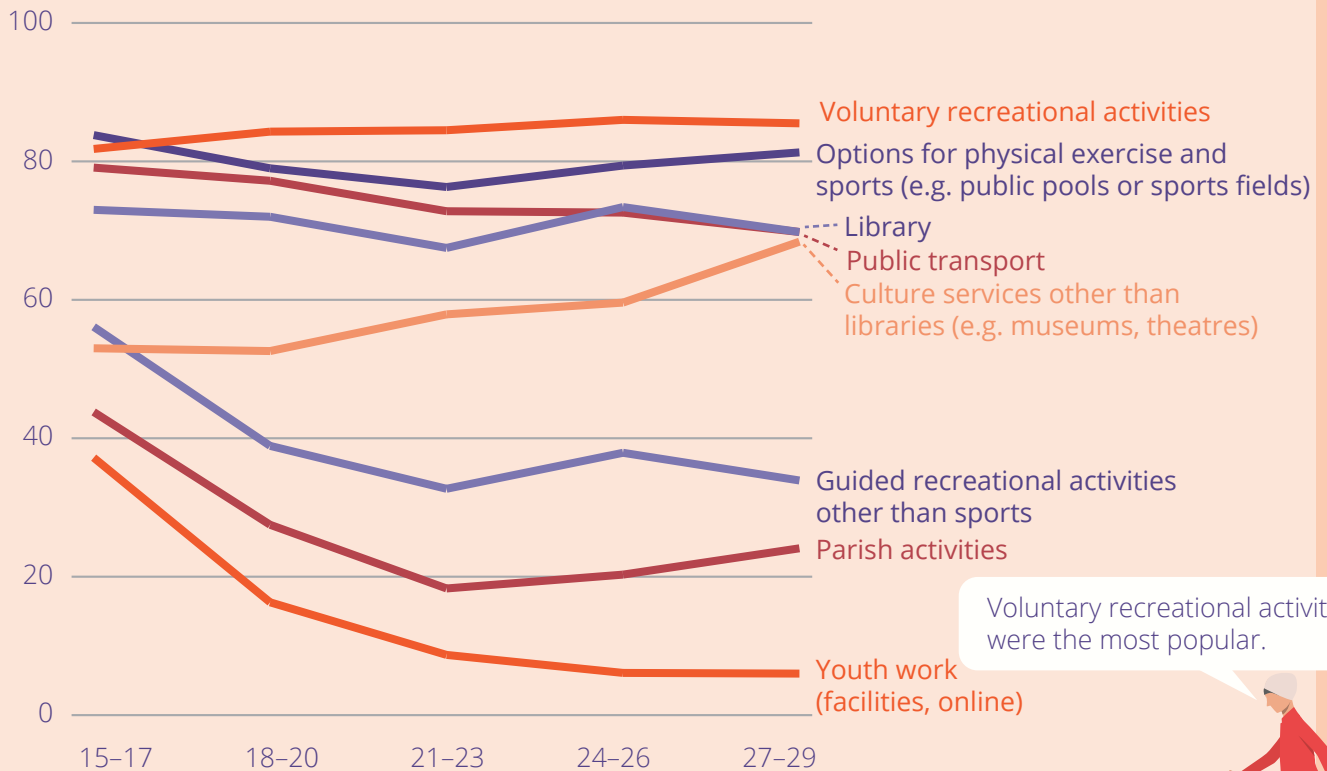
I felt that I received help

“I felt that I was helped” (%)



Use of services in the place of residence

Users of services in the place of residence by age group. (%)

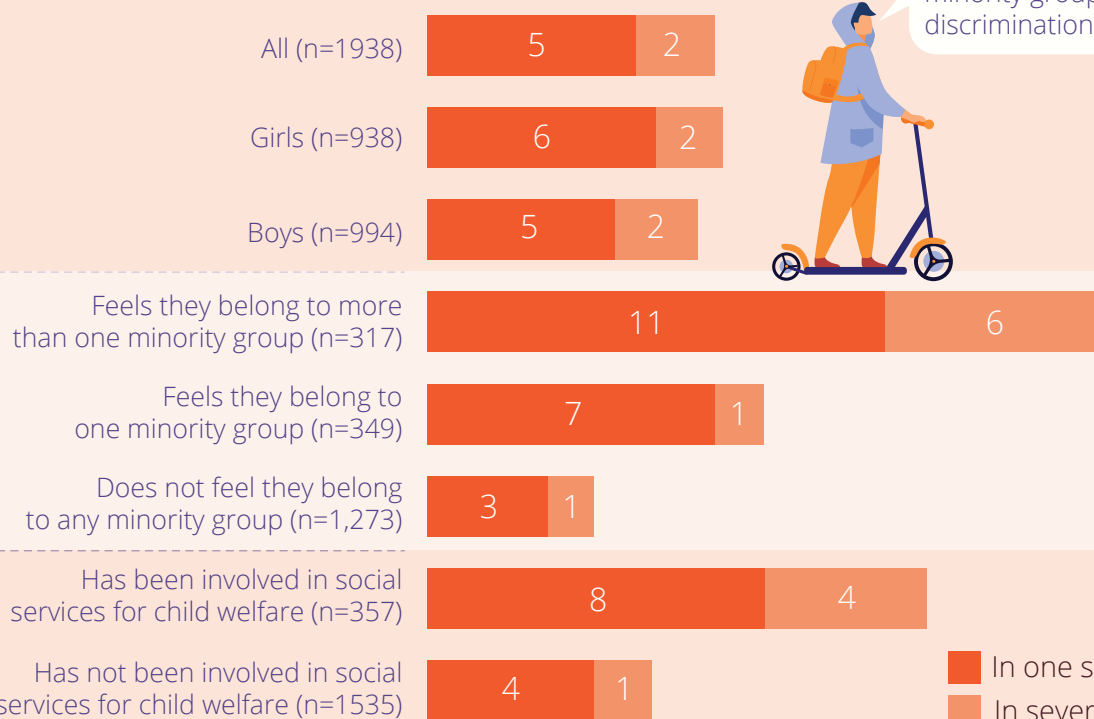


Voluntary recreational activities were the most popular.



Experiences of discrimination

Experienced discrimination and prejudice in services (%)

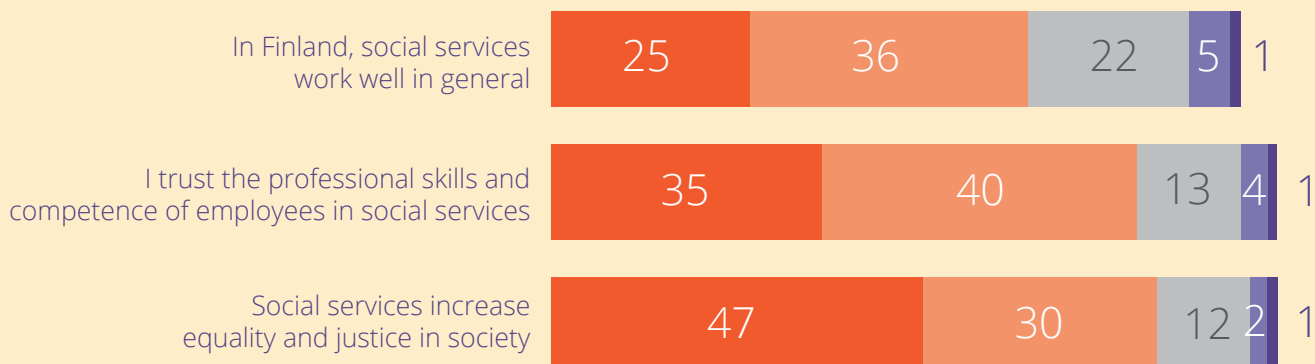
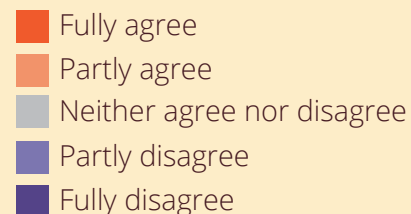


A total of 17% of respondents belonging to several minority groups and 4% of respondents not belonging to any minority groups experienced discrimination.



Opinions on social services

What do you think about the following claims?" (%)

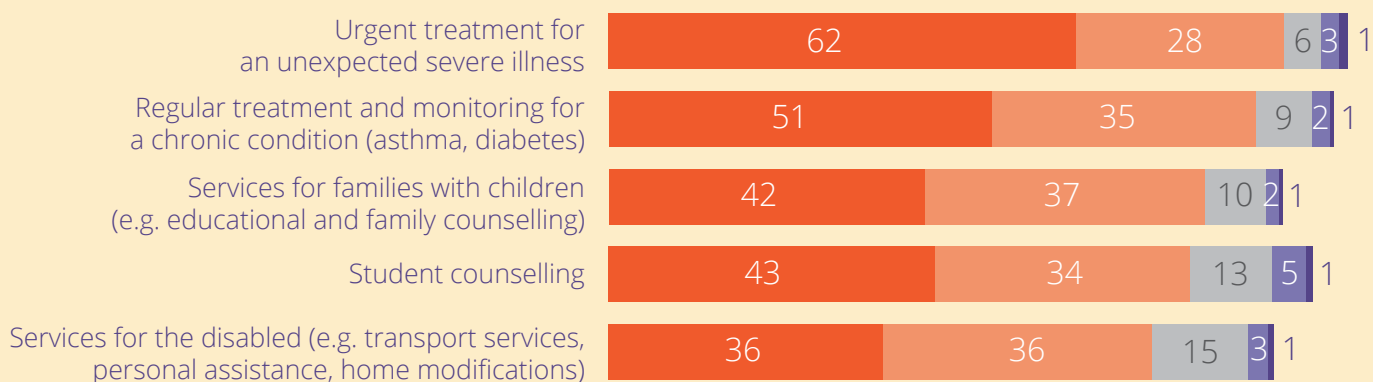
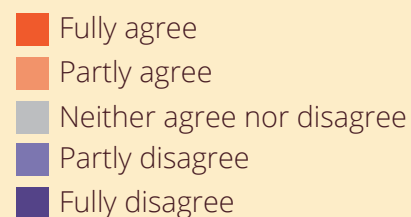


Young people and online services



Trust in services

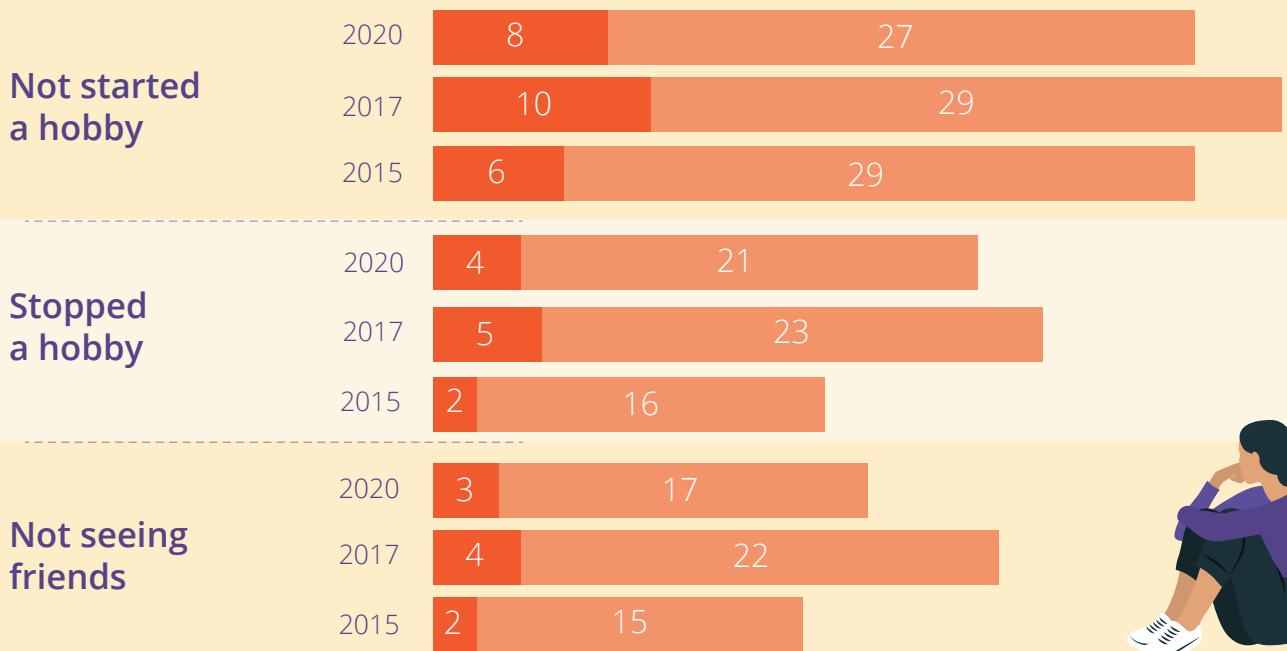
"I believe that, when necessary, I have access to..." (%)



Lack of money

Yes, often Yes, sometimes

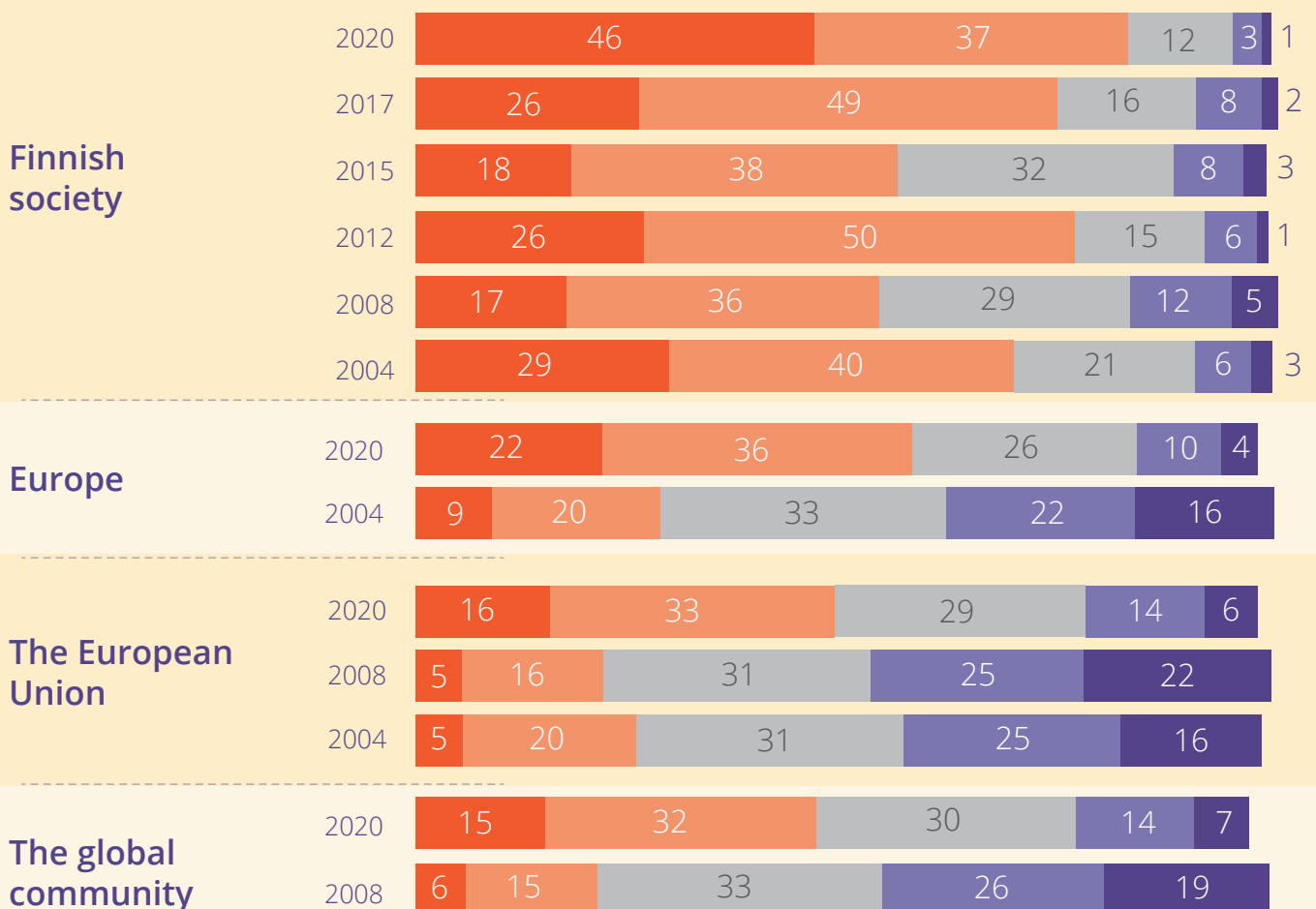
"Have you been unable to do any of the following due to a lack of money?" (%)



Social cohesion

Very closely Fairly closely Neither closely nor loosely Fairly loosely Very loosely

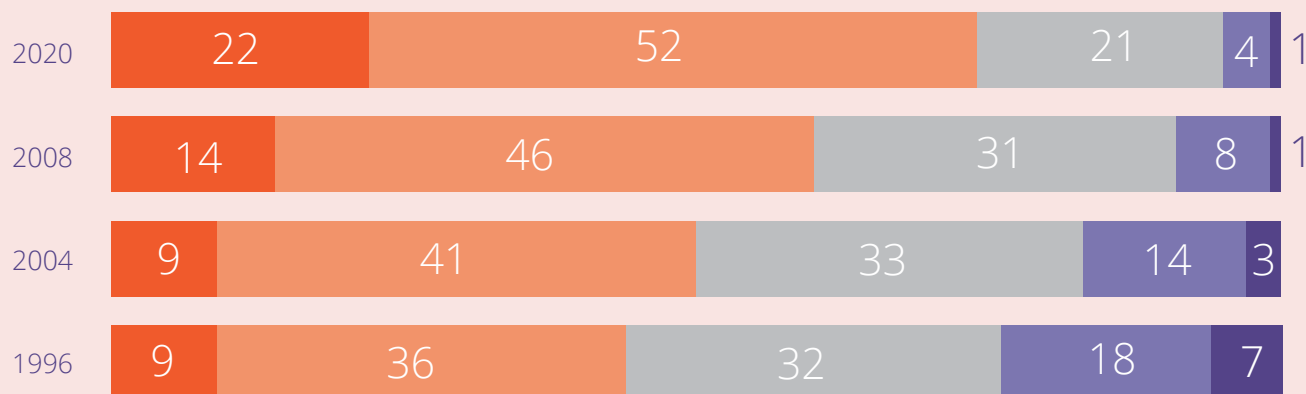
"How closely do you feel that you belong to the following?" (%)



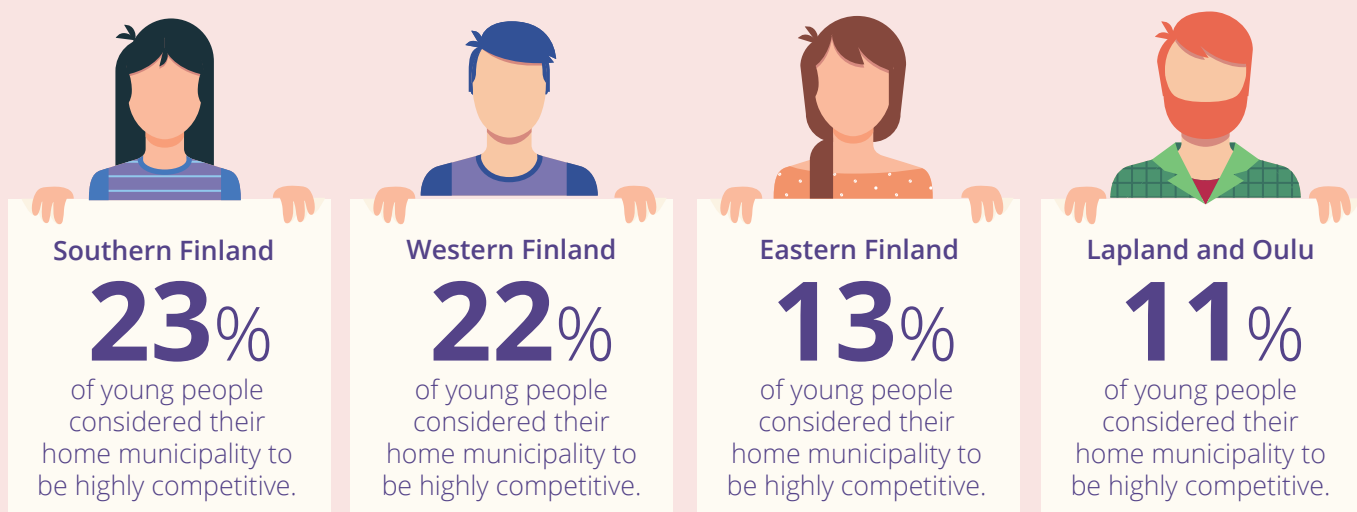
Satisfaction with the home municipality

“Imagine a situation where municipalities compete over what is the best place to be and live in. How would your current home municipality or town rank in the competition?” (%)

5 = Very well 4 = Well 3 = Neither well nor poorly 2 = Poorly 1 = Very poorly



Satisfaction with the home municipality



Conducted annually since 2014, the Youth Barometer is a series of studies to identify the diverse values and attitudes of young people of 15 to 29 years living in Finland. The Youth Barometer 2020 is based on the responses of 1,938 young people identified through telephone interviews. The Youth Barometer is published by the State Advisory Committee for Youth Affairs in cooperation with the Youth Research Network.

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Read the full publication: <https://tietoanuorista.fi/nuorisobarometri>

